Enhancements to ProvidentConnect for Business Coming this Weekend!

To Our Valued Customer:

In our continued effort to provide the best online business banking experience, The Provident Bank is implementing enhancements to ProvidentConnect for Business, which is scheduled to be updated on **Sunday, October 18, 2015,** and affecting the following areas:

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ACH Edit in Approval Queue Enhancement:

EXISTING:	ENHANCEMENT:
Currently users are unable to edit an ACH in the approval queue.	Appropriately entitled company users can edit one-time and template based ACH transactions, after they have been entered and submitted for approval.

Alert Enhancement:

New Outgoing ACH Transaction Approved Alert

EXISTING:	ENHANCEMENT:
Currently there is no ACH Transaction Approved alert for users to subscribe to.	A new optional Outgoing ACH Transaction Approved alert is available to users.

Updated Outgoing Wire Status Change Alert

EXISTING:	ENHANCEMENT:
Outgoing Wire Status change alert does not include dollar amount.	The Outgoing Wire Status Alert will include the dollar amount of the wire.

User Password Requirements Enhancement:

EXISTING:	ENHANCEMENT:
Currently the password requirements lack strength and complexity.	With this enhancement, stronger and more complex passwords will be required from users. Please note your current passwords will remain the same after this enhancement is in place. You will only be required to use stronger and more complex passwords at your next scheduled password change.

Business Bill Payment Enhancements:

Bills & Reminders Column Renamed

EXISTING:	ENHANCEMENT:
The column is named 'Bills & Reminders'.	After this enhancement, the column will be renamed 'Coming Due' to reflect bills that are due to be paid soon. The icon's placement has been moved to the right side and the 'View bill here' link has been removed from both the Multi-pay and Bill Rack so only one icon is visible in the 'Coming Due' column making it less cluttered and easier for users view.

Multi-Pay Sort changed

EXISTING:	ENHANCEMENT:
When the user changed the Multi-Pay sort preference, this change was not stored once the user closed out of the bill payment site.	After this enhancement, the last column click will be stored so that if the user changes the sort preference within Multi-Pay, it will be retained when the user closes out of the bill payment site.

Updated Tooltips

EXISTING:	ENHANCEMENT:
Tooltips were only accessible by clicking on the icon for that particular function. In addition, when clicked, the tooltip contained limited details and did not include any links for further navigation.	After this enhancement, both the icon and the text within the 'Coming Due' column are clickable for viewing the tooltips. The tooltips also contain more information and include links that allow the consumer to quickly access other functions.

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Reminders Window: Delete Options Added to Modify View Screen

EXISTING:	ENHANCEMENT:
Users were only able to view the options to add and modify reminders.	After this enhancement, a new 'Delete' link is provided on the newly named 'Modify or Delete Reminder' window. By clicking on the link, the user will be taken to the modify flow function where this enhancement enables the user to see their reminder rule details and decide if the reminder needs to be deleted. If the user decides to delete the reminder, it can be done directly from the reminder window.

New Option to Specify Reminder Alert Date

EXISTING:	ENHANCEMENT:
A reminder email alert was sent to the user seven or ten days prior to the reminder rules next payment date.	After this enhancement, the user is permitted to select the number of days prior to when the reminder email alert is delivered through a new dropdown menu labeled 'Send email to me'. At minimum the user can have an alert sent as few as three days before the next payment date for all reminder frequencies. Weekly reminder rules are limited to seven days at most while others are limited up to ten days. Users will be able to select alerting timeframe for each biller so that timely alerts are delivered in order to reduce missed or late payments. Reminders can be added from the home page as well as from the Biller Setup screen.

As always, we appreciate serving your business needs and look forward to hearing from you about your ProvidentConnect for Business experience.

Sincerely,

Your Provident Bank Cash Management Team

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If you have any questions, please contact our Cash Management helpdesk:

By e-mail: CommercialDepServices-CashMgmt@ProvidentNJ.com

By phone: 1-732-590-9288 (Monday - Friday between the hours of 8:30 a.m. to 5:00 p.m.)